Bruhat Bengaluru Mahanagara Palike

Deputy Chief Information Officer-IT, Annex-2, BBMP Head Office, N.R.Square,
BENGALURU - 560 002. E-Mail: dcio-it@bbmp.gov.in

Tender Notification No: BBMP/2025-26/IND0148 Dated:30-07-2025

ADDENDUM-1

Sub: Short term Tender for the Supply, Installation, and Commissioning of Next-Generation Firewalls and Switch for the IT Department of BBMP.

Ref: Tender Notification No: BBMP/2025-26/IND0148 Dated:17/07/2025

****

RFP Page No.	Clause	Parameter mentioned in RFP	Changes
8	Section-2 Scope of Work SL No.11	11. Schedule of Supply of Products: The Firewall and Switch with the specification mentioned in Annexure-1 shall be delivered to the BBMP IT Department and these to be installed within 45 days from the date of receipt of purchase order. The bidder is solely responsible if the Goods are damaged/not functioning before handing over to the respective Offices as per Annexure–6 and must set right the issue if any. Any variation in the specification of the Firewall supplied will not be accepted and the bidder shall confirm the supplied Firewall and Switch with Specification mentioned in Annexure-1.	11. Schedule of Supply of Products: The Firewall and Switch with the specification mentioned in Annexure-1 shall be delivered to the BBMP IT Department and these to be installed within 60 days from the date of receipt of purchase order by bid winner. The bidder is solely responsible if the Goods are damaged/not functioning before handing over to the respective Offices as per Annexure–6 and must set right the issue if any. Any variation in the specification of the Firewall supplied will not be accepted and the bidder shall confirm the supplied Firewall and Switch with Specification mentioned in Annexure-1.
11	Section-4 Service Level Agreement and Penalty SL No.2	Service support should be available on all the working days of the Government	Penalty shall start after 60days from the date of receipt of purchase order by bid winner.

RFP Page No.	Clause	Parameter mentioned in RFP	Changes
12	Section-4 Service Level Agreement and Penalty SL No.3.i	3. MAINTENANCE AND SERVICE i) Free service shall be provided by the supplier during the period of warranty. After warranty period, for next three years, annual maintenance and repairs of the entire system including supply of spares etc. will be done by the Supplier. The annual maintenance and repair cost (after warranty period) shall be paid in equal quarterly installments at the end of each quarter from the date of completion of the warranty subject to satisfactory services rendered as specified in the bid document and the resultant contract as per the rates quoted in the price schedule.	3. MAINTENANCE AND SERVICE i) Free service shall be provided by the supplier during the period of 3 years warranty period.
12	Section-4 Service Level Agreement and Penalty SL No.3.ii	Service support should be available on all the working days of the Government	Service support should be available on / request / call basis by personal via remote / onsite on all the working days of the Government. No resident Engineer or any such site deployment is required.
13	Section-4 Service Level Agreement and Penalty SL No.3.a	a) The vendor is also required to provide a toll-free number with adequate lines so that the Beneficiaries report complaints about non-functioning of network devices.	Clause is removed.
13	Section-4 Service Level Agreement and Penalty SL No.3.d	d) The purchaser reserves all rights to terminate the maintenance and repair contract after warranty period at any time without assigning any reason and supplier	Clause is removed.

RFP Page No.	Clause	Parameter mentioned in RFP	Changes
		cannot claim any compensation in this respect.	
20	Annexure-1, Technical Specification, SL No.2	Storage - 128 GB	Storage - 128 GB or higher.
20	Annexure-1, Technical Specification, SL No.13	IPSec VPN throughput - 11 Gbps	IPSec VPN throughput - 11 Gbps or higher
20	Annexure-1, Technical Specification, SL No.14	Connections per second - 1,15,000	Connections per second - 1,15,000 or higher

Make and model of the Laptop has to be specified while submitting compliance.

All other Tender conditions remain the same as per RFP Tender Document.

For further details visit GOK KPP Portal website https://kppp.karnataka.gov.in.

30/07

Deputy Chief Information Officer-IT (I/C)
Bruhat Bengaluru Mahanagara Palike

Copy Submitted for Information:

1. PS to the Administrator, BBMP.
2. PS to the Chief Commissioner, BBMP.
3. PS to the Special Commissioner (IT / Revenue / Advertisement / Estate), BBMP
4. Deputy Commissioner (IT), BBMP for necessary Action.
5. Office Notice Board / Additional Copy.